



**NEW CUSTOMER Information and Credit Application**

**WELCOME!** We are excited to have you as a customer! To set-up an account, please complete the following form. If you have any questions, contact us at 859-241-2063.  
 Submit completed application by one of the following methods:  
 EMAIL: [lisay@qsecurityindustries.com](mailto:lisay@qsecurityindustries.com)  
 Mail: Q Security Industries - 1014 S Main St. - Nicholasville, KY 40356

Company Name:	Date:	Years in Business:	
Billing Address:	City:	State:	Zip Code:
Shipping Address:	City:	State:	Zip Code:
EMAIL:	Phone #:	Website:	
This Company is: <input type="checkbox"/> Incorporated <input type="checkbox"/> Partnership	<input type="checkbox"/> Sole Proprietorship	<input type="checkbox"/> LLC <input type="checkbox"/> S Corp	Under the laws of the state of:

**Customer Category:**  
 Locksmith/Safe Technician  Government Contractor  Government  Other  
 ALOA # \_\_\_\_\_ SAVTA # \_\_\_\_\_ Other \_\_\_\_\_

Tax Exempt: <input type="checkbox"/> No	<input type="checkbox"/> Yes (Resale Certificate must be provided)	
Accounting Contact:	Phone:	Email:
Purchasing Contact:	Phone:	Email:
Preferred Payment Terms: <input type="checkbox"/> Credit Card	<input type="checkbox"/> Net 30 Terms	Expected Monthly Purchases: \$

**For Net 30 terms – please complete page 2 (Trade – Bank – Owner information):**

**SIGNATURES:**  
 The undersigned represents that he or she is an officer or agent of the applicant and is duly authorized to act on its behalf. Applicant hereby authorizes Q Security Industries to investigate and confirm information supplied in this application (including running of credit reports) and report applicant information to proper parties within Q Security Industries. Q Security Industries reserves the right to establish credit limits and to revoke charge privileges with or without notice. Signature below is an acceptance of terms and conditions set forth in this application and certifies that information on this form is correct.

\_\_\_\_\_  
 Signature Title Date



**TRADE REFERENCES:**

Company Name \_\_\_\_\_ Phone # \_\_\_\_\_ Fax # \_\_\_\_\_

Account # \_\_\_\_\_ Payment Terms \_\_\_\_\_

Company Name \_\_\_\_\_ Phone # \_\_\_\_\_ Fax # \_\_\_\_\_

Account # \_\_\_\_\_ Payment Terms \_\_\_\_\_

Company Name \_\_\_\_\_ Phone # \_\_\_\_\_ Fax # \_\_\_\_\_

Account # \_\_\_\_\_ Payment Terms \_\_\_\_\_

**BANK REFERENCE:**

Bank Name \_\_\_\_\_ Phone # \_\_\_\_\_ Fax # \_\_\_\_\_

Bank Officer's Name \_\_\_\_\_ Account Number(s) \_\_\_\_\_

Type of Account \_\_\_\_\_

D&B Number \_\_\_\_\_ Cage Code \_\_\_\_\_

**Name and Address of Corporate Officers, Partners or Sole Proprietor:**

Name \_\_\_\_\_ Title \_\_\_\_\_ SS Number \_\_\_\_\_

Street Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone # \_\_\_\_\_ Email Address \_\_\_\_\_

Name \_\_\_\_\_ Title \_\_\_\_\_ SS Number \_\_\_\_\_

Street Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone # \_\_\_\_\_ Email Address \_\_\_\_\_

## Q Security Terms & Conditions

**Payment Terms:** Our terms of sale are check, money order or credit card. No minimum order purchase is required. We accept Visa, Mastercard, and American Express. Net accounts are available upon approval with Net 30 or 1% 10, Net 30 terms. All returned checks will be charged a \$50.00 returned check fee. Overdue accounts will be charged interest at a rate of 1.5% monthly, 18% per annum.

**Return Policy:** You may return most new, unopened items within 30 days of delivery for a full refund.

### QSecurity Industries Warranty

**What is Covered:** QSecurity Industries, including its QTactical Division (hereinafter collectively referred to as Q) warrants all products manufactured by Q and sold under its trade names QSecurity Industries, QTactical, and NL Lock as outlined below. The sole and exclusive liability of Q under this warranty is limited to the repair and/or replacement of any product or component part covered by the warranty at the sole discretion of Q.

**Who is Covered:** This warranty is extended only to Q's resellers or OEMs of Products and the end user who purchases Products for purposes other than resale (collectively, "Purchaser")

**Q Products Warranty Period:** Except as otherwise set forth below, Q warrants that Q Tactical Products shall be free of defects in materials and workmanship for a period of one (1) year from the date of shipment from Q's point of manufacture, or other statutory minimum as required by applicable law, whichever is shorter. NL Lock's product warranty is 2 years from date of manufacture.

**Warranty Claims:** Any Products believed to be defective as covered by this warranty should not be returned without a fully executed Returned Goods Authorization (RGA) from Q Product Support 859-241-2063 covering the specific Products and quantities. All allegedly defective Products must be returned within thirty (30) days from the discovery of the alleged defect(s). Q will inform the purchaser where to ship said Product(s), shipping charges prepaid by Purchaser, for examination. In the event such examination reveals a defect covered by this warranty, Q will, at its sole option, repair and/or replace the Product, and return it or its replacement to the Purchaser.

**Exclusions:** This warranty specifically excludes, and Q shall not be held responsible for, and this warranty does not cover the following:

- A. DAMAGE CAUSED BY PRODUCT MALFUNCTION OR FAILURE ATTRIBUTABLE TO ACTS OF GOD, OR OTHER FORCE MAJEURE EVENTS.
- B. IMPROPER USE OR INSTALLATION BY PURCHASER.
- C. PURCHASER'S FAILURE TO FOLLOW Q'S OPERATING INSTRUCTIONS OR ENVIRONMENTAL SPECIFICATIONS.
- D. INCORRECT APPLICATION, MODIFICATION, VANDALISM, EROSION OR CORROSION, SHIPPING AND/OR HANDLING, IMPROPER STORAGE, ACCIDENT, MISUSE, ABUSE OR ANY OTHER CAUSE NOT WITHIN THE CONTROL OF Q OTHER THAN ORDINARY WEAR AND TEAR.
- E. THIS WARRANTY IS VOID IF ANY MODIFICATION IS MADE TO THE WARRANTY PRODUCT, REGARDLESS OF WHETHER THE MODIFICATION CAUSES OR CONTRIBUTES TO THE ALLEGED DEFECT. ALL MODIFICATIONS ARE MADE AT THE RISK AND EXPENSE OF THE PARTY MAKING THE MODIFICATIONS.
- F. Q SHALL NOT BE LIABLE FOR ANY REPAIRS, REPLACEMENTS, OR ADJUSTMENTS TO THE PRODUCT OR ANY COSTS OF LABOR PERFORMED BY THE PURCHASERS (INCLUDING COSTS ASSOCIATED WITH INSTALLING, REMOVING OR REINSTALLATION OF THE PRODUCT) OR OTHERS WITHOUT Q'S PRIOR WRITTEN APPROVAL.
- G. Q PROVIDES NO WARRANTY OR GUARANTEE THAT ITS PRODUCTS WILL FUNCTION PROPERLY OR BE MECHANICALLY COMPATIBLE WITH PRODUCTS NOT MANUFACTURED BY Q.
- H. Q DOES NOT WARRANT ITS LOCK PRODUCTS TO BE IMPERVIOUS TO FORCIBLE OR SURREPTITIOUS ENTRY, AND Q SHALL HAVE NO LIABILITY FOR DAMAGE TO OR LOSS OF PROPERTY SOUGHT TO BE PROTECTED BY ANY SUCH LOCK.

**Third Party Warranty:** Except as otherwise provided above, Q makes no warranty, express or implied, with regard to third party hardware or software and expressly disclaims the implied warranties or conditions of merchantability or merchantable quality, fitness for a particular purpose, title, infringement and those arising by statute or otherwise in law. The purchaser's sole recourse for warranty claims is with the third-party manufacturer of the product. However, Q agrees to pass through any third-party warranty that Q receives from the third-party manufacturer of the products to the Purchaser. The extent of any third-party warranty details, terms and conditions, remedies and procedures may be expressly stated on, or packaged with, or otherwise accompanying the third-party products, however, Q does not accept liability related to a third party's failure to provide such terms and conditions, remedies and procedures.

**LIMITATION OF WARRANTIES:** THIS WARRANTY IS GIVEN EXPRESSLY AND IN PLACE OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE. THERE ARE NO FURTHER UNDERSTANDINGS, AGREEMENTS, REPRESENTATIONS, OR WARRANTIES BETWEEN Q AND THE PURCHASER REGARDING THE TERMS OF THIS WARRANTY NOT SPECIFIED HEREIN. Q SHALL NOT, IN ANY EVENT, BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL OR PUNITIVE DAMAGES SUFFERED BY PURCHASER OR ANYONE CLAIMING BY, THROUGH OR UNDER PURCHASER, AS A RESULT OF THE CONDITION OF THIS PRODUCT, OR ANY PART OR PORTION THEREOF. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR PROHIBIT THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION AND EXCLUSIONS MAY NOT APPLY IN YOUR STATE. THIS WARRANTY IS GOVERNED BY THE LAW OF THE COMMONWEALTH OF KY WITHOUT REGARD TO ITS CONFLICTS OF LAW PRINCIPLES. Q AND PURCHASER AGREE THAT THE UNITED NATIONS CONVENTION OF CONTRACTS FOR THE INTERNATIONAL SALE OF GOODS SHALL NOT APPLY TO SALE OF THE PRODUCTS COVERED BY THIS WARRANTY.

**Pricing:** Prices are subject to change without notice. Special prices and promotions are subject to terms and conditions set forth. Prices do not include any duty or tax.

**Errors and Omissions:** Q reserves the right to correct any errors, inaccuracies, or omissions. We also have the right to change or update information at any time without prior notice, including after the time you submitted your order. Please note that such errors, inaccuracies, or omissions may relate to product descriptions, pricing, and availability. Photos may vary. We apologize for any inconvenience this may cause.

**Shipping:** F.O.B. our loading dock Nicholasville, KY, USA